



TRAFFORD  
COUNCIL



# Care Act – HWB Board March 2015



Reshaping Trafford Council

THE COLLEGE OF  
**SOCIALWORK**  
The voice of social work in England

The National  
**Skills Academy**  
SOCIAL CARE

skillsforcare

# INTRODUCTION

- § The Care Act received Royal Assent on 14 May 2014
- § The Act is in three parts:
  1. **Care and support**
  2. Care standards
  3. Health
- § Part 1 of the Act consolidates and modernises the framework of care and support law:
  - § New duties for local authorities
  - § New rights for service users and carers

**Represents the most significant change to  
adult social care in more than 60 years**

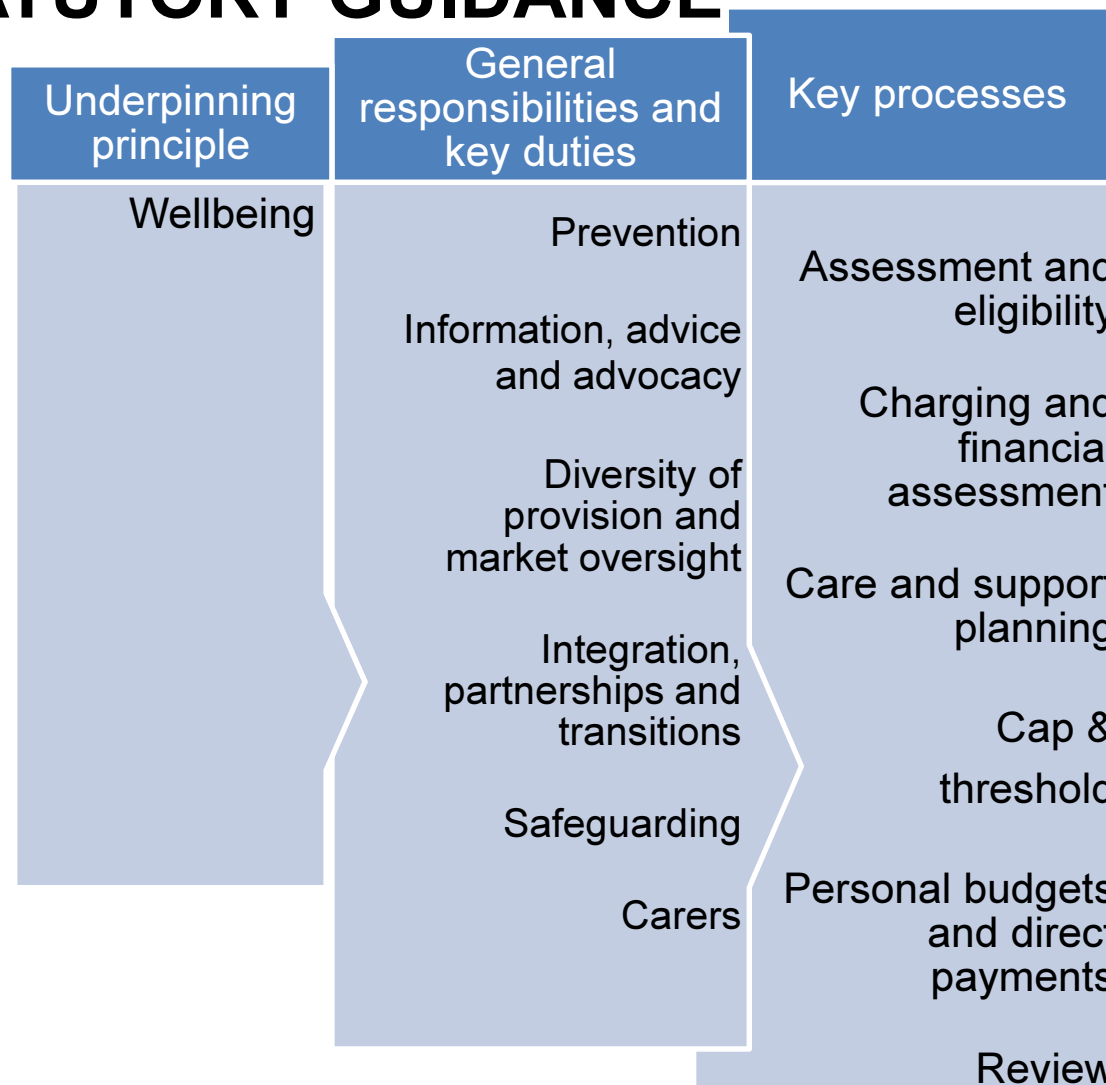


# WHAT IS THE ACT TRYING TO ACHIEVE?

- § **That care and support:**
  - § is **clearer** and **fairer**
  - § promotes people's **wellbeing**
  - § enables people to **prevent and delay** the need for care and support, and carers to maintain their caring role
  - § puts **people in control** of their lives so they can pursue opportunities to realise their potential



# THE FRAMEWORK OF THE ACT AND ITS STATUTORY GUIDANCE



# WHAT MIGHT THIS MEAN FOR PEOPLE NEEDING CARE AND SUPPORT?

## April 2015

- § Better access to **information and advice**, **preventative** services, and assessment of need
- § An **entitlement to care and support**, **plans** and **reviews**
- § **Personal budgets** on a statutory footing for the first time
- § Universal **deferred payments** scheme
- § A common system across the country:
  - § **Continuity of care**
  - § Fair Access to Care Services (FACS) replaced by a **national eligibility threshold**

## April 2016

- § A **cap** on care expenditure comes into effect from April 2016 (£72,000 for non working age adults, working age adults tbc)
- § Increase asset **threshold** to £118,000



# WHAT THIS MEANS FOR TRAFFORD

- § New duties and responsibilities
- § Changes to local systems and processes
- § More assessments and support plans
- § Responsibilities towards all local people
- § Better understanding of self funders
- § Continued understanding of care market
- § Training and development of the workforce
- § Costs of reforms
- § On-going preparation for reforms



# DELIVERABLES AT TRAFFORD – PART 1 CHANGES



## Market Management & Shaping

- § Updated MPS published Mar 2015
- § Policy covering the temporary duty if a local provider fails Mar 2015
- § Appropriate independent advocacy provision and guidance Mar 2015
- § Joined up and comprehensive information, advice and prevention provision Mar 2015 and beyond
- § Guidance on independent financial advice Mar 2015

## Customer Journey

- § Operational processes, protocols and guidance Mar 2015 and beyond
- § Review provision with a view to extending OOH provision Mar 2015 and beyond
- § Consider expanding trusted assessors Mar 2015 and beyond

## Financial Reform

- § Updated charging and deferred policy and guidance Mar 2015
- § Comprehensive financial modelling for 2015/16 & 2016/17 Feb 2015 and beyond

## Transition

- § Updated process, model and protocols Mar 2015

## Carers

- § Updated process, model, protocols and guidance Mar 2015



# DELIVERABLES AT TRAFFORD – PART 1 CHANGES



## IM&T

- § Part 1 changes in place (Version 6 and forms) Mar 2015
- § Agree portals for Part 2 changes and plans in place Mar 2015

## Workforce Development

- § Staff Sounding Group/ Champions Sept 2015 and beyond
- § Briefing session for councillors Jan 2015
- § Briefing for staff (managers and champions) Feb 2015
- § Regional workshops confirmed Mar 2015
- § E-learning Mar 2015

## Communications

- § Monthly Staff newsletter circulated Jan 2015 and beyond
- § External and internal website live Jan 2015
- § Awareness for stakeholders Feb 2015
- § Regional animation Feb 2015
- § Print and distribute leaflets etc. Mar 2015
- § Press releases Mar 2015





# RISK & CHALLENGES

- § Resources and **capacity** to deliver wide range of changes
- § Huge impact on **workforce** development, culture and planning – need right skills across council, health, voluntary and community sector and providers
- § Thorough **modelling** to understand the full impact – budget and workforce
- § Inadequate **funding** for the 2016/17 reforms. Gap between funding and local expenditure
- § Right **ICT** to support the change, processes and manage demand
- § **Timescales** – final guidance published in Oct 2014 (Part 1) and September 2015 (Part 2) and regional activity
- § Tying all the **changes** across the Council and partners together
- § **Board and diverse** impact – policy decisions and changes to procedures
- § Fully understanding the nature of the change and the **unknown and unintended consequences**
- § **Communicating and engaging** with the right people at the right time
- § Unrealistic and unaffordable **expectations** through national coverage

